

Some careers shine brighter than others.



Customer Service Executives

If you're looking for a career that will help you stand out, join HSBC and fulfil your potential. Whether you want a career that could take you to the top, or simply take you in an exciting new direction, HSBC offers opportunities, support and rewards that will take you further.

The Global Service Delivery Colombo embodies HSBC Group's global footprint, network and integrated, streamlined models for processes and systems. We are a dynamic organisation that focuses on employing and engaging a young demographic

at the prime of their career potential and those aspiring to grow further within an internationally renowned financial institution. Areas within GSD Colombo include HSBC Securities Services (HSS), Financial Crime Compliance and Regulatory Compliance Operations, Banking Operations and Global Publishing Services.

Banking Operations relates to processing work on opening, servicing and closure of savings and current accounts for personal, commercial or corporate customers, received through any channel. HSBC's banking operations facilitate account conversions (upgrades or downgrades), commercial online loans and confirmation of financial year-end balances to customers in Asia, Europe and the Americas.

Skills and experience:

- ♦ Excellent oral and written English Skills
- ♦ GCE Ordinary Level (including Credit in English) with one year of work experience or
- ♦ GCE Advanced Level with a minimum of two passes (main subjects)
- ♦ Flexibility to work shifts

If interested, please E-mail us your CV to hdplcareers@hsbc.com

For more details, contact the HR team on 011 448 0000 (extensions 42415/42860/42695)

Please be aware that job offers have been made by unauthorised persons claiming to represent HSBC via, including but not limited to, emails or social networking services. They would typically purport to offer a position at HSBC in return for a fee and/or payment. If you receive such a message or an offer, please do not respond or share any personal information and refrain from making any payments. In case of doubt and to confirm the authenticity of any job openings at HSBC, please contact us via email: hdplcareers@hsbc.com. HSBC shall not assume any responsibilities for any offers made by such unauthorised persons.



HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.

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