



Spectra Logistics which was formally known as Hemas Logistic partnered with GAC Group Sri Lanka which is locally partnered with McLarens Group in a strategic venture aspiring to provide total solutions to the Sri Lankan exporters and importers and developing regional distribution, having a state-of-the-art logistics facility in Sri Lanka.

Our portfolio of services comprises Haulage, Container Depot Services, Warehousing, Customs Brokering and Third-party Logistics backed by passionate and experienced team of professionals to understand client requirements and offer innovative solutions with process driven operations model with a robust IT platform.

## Senior Executive – Warehouse Operations

We are looking for an enthusiastic and energetic self-motivated individual who will be responsible for managing the warehouse operations ensuring customer satisfaction, achieving set KPIs in an effective and efficient manner as a result achieving the budgeted financial goals.

### Responsibilities

- Ensure positive customer experience is embraced by the entire team and is delivered across the operation to maintain an engaged culture.
- Ensure that the site is effective, efficient, and that the ongoing operations consistently meet the customer's requirements in terms of service and budgeted financial goals and other KPI's.
- Manage all customer communications including escalations and periodic reviews.
- Develop, measure, and drive improvement around productivity, quality, and efficiency benchmarks as to support organizational goals.
- Responsible for entire inventory and periodic counts should be carried out maintain inventory accuracy.
- Need to carry out reverse logistics operations under set KPIs while ensuring on time deliveries in full.

### Qualifications

- Diploma level qualification relevant to Logistics/Operations management from a recognized institute with minimum 3 passes at G.C.E A/L.
- Minimum 3 years of experience in FMCG operation management
- Knowledge in WMS and MS office and Warehouse KPIs is a must
- Good communication skills and customer relationship management skills

If you think you have what it takes to be successful in this challenging role, please send your CV with the contact details of 2 non-related referees to [careers@spectralogistics.lk](mailto:careers@spectralogistics.lk) or below mentioned address indicating the position applied for on the subject line of the email within 7 days of this advertisement.

Pay and benefits of this position will be competitive, and the rewards are performance driven.