

INVESTIGATION OFFICER – CARD RECOVERIES

The Job

- Visit overdue customers.
- Initiate/engage in negotiations towards amicable settlements.
- Engage in Address-tracing.
- Appear at Mediation Boards and attend to related matters.
- Assist in writ-execution and Coordinate on related matters with Lawyers/Auctioneers/Court Officials.
- Assist in maintaining records/preparation of reports.

The Person

- Minimum 2-3 years experience related to investigations/recoveries
- Be prepared to undertake travelling across the country.
- Flexibility to work outside normal working hours.
- Strong negotiation skills to convince customers.
- Possess perseverance and patience.
- Be able to ride a motorcycle and possess a valid riding license.
- Possess some knowledge in finance/litigation procedures.

Selected candidates will be offered a Fixed Term Contract of employment with an attractive remuneration package.

Applicants are invited to log on to <u>www.seylan.lk</u> and upload the updated CV along with a recently taken photograph or forward the CV to <u>careers@seylan.lk</u> within 07 days of this advertisement.

Deputy General Manager – Human Resources Seylan Bank PLC







