

“The future is yours. Start today to make it exactly how you want it to be, with this ideal stepping-stone for a rewarding career in Insurance”

At Continental Insurance, we know that it takes more than mere ability, experience and qualifications to make a team great. That is why, in our quest to become the No. 1 Insurance provider in Sri Lanka, we only recruit personnel who can offer world-class levels of service excellence and unmatched professionalism. If you possess the star qualities we seek, this just might be your chance to join Continental Insurance, the dynamic new power in the insurance industry.

Senior Technical Assistant / Technical Executive

The Job

- ▶▶ Assess motor vehicle claims, inspect damage, and use your trade experience and training to determine fair and reasonable repair costs and ensure the correct method of repair and settlement is established.
- ▶▶ Provide an extremely high level of customer service. Relationship building and people interaction are a large part of this role.
- ▶▶ Complete vehicle quality inspections and other tasks associated with motor vehicle assessing.

The Person

- ▶▶ Following CGTTI / AETI / NITA or NVQ level 04
- ▶▶ Minimum 5 years' experience in the insurance field as a Motor Assessor / Loss adjuster.
- ▶▶ Demonstrate strong technical experience in the motor vehicle repair industry.
- ▶▶ Possess a valid driving licence.
- ▶▶ Excellent customer focus, negotiation and communication skills.
- ▶▶ Have strong fraud detection, decision making and conflict management skills.
- ▶▶ Previous quoting or assessing experience in insurance industry would be an advantage but not essential.

Continental Insurance is an equal opportunity employer and invites applications from all suitably qualified individuals to join our team. An attractive remuneration package, on par with qualifications and experience, will be offered to the selected candidate.

Please send your CVs, with the names and contact details of two non related referees, to the given address / e-mail within 5 working days of this advertisement. Please state the position applied for on the top left corner of the envelope or as the subject of the e-mail. Please note that only short listed candidates will be called for interviews.

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Service, redefined.



Careers
Fitch Rating A- (lka)
Backed by the AAA Fitch rated Melstacorp PLC

Great Place To Work.
Certified
DEC 2023-DEC 2024
LKA