



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

PANEL OFFICER (OUTSOURCED)

Job Role

The job objective is to excel as a Panel Officer – (Offsite ATM Monitoring) in the bank, to ensure smooth and secure operations of ATM machines located by monitoring their performance, identifying and resolving technical issues, ensuring cash availability, and responding in order to maintain a high level of customer service and to prevent disruptions in ATM services.

Qualifications

- Age between 18-25
- Passed GCE O/L (minimum C pass for English and Mathematics in one sitting) and GCE A/L (minimum three Simple passes)
- Proficiency in computer operations including the ability to navigate CCTV monitoring software and systems efficiently
- Previous experience in a similar field will be an added advantage



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