

## Job Advert Details

Some careers have more impact than others.

If you're looking for a role where you can continue to make an impression, take the next step at HSBC where your contributions will always be valued.

In Wealth and Personal Banking, we serve 41 million customers globally, including 6.7 million who are international, from retail customers to ultra high net worth individuals and their families. We help our customers to take care of their day-to-day finances and to manage, protect and grow their wealth. Our international network and breadth of expertise enable us to deliver on HSBC's purpose of opening up a world of opportunity by providing our customers with borderless banking and world-class wealth management through best-in-class, mobile-first capabilities and exceptional people. Our key areas of operations include Retail Banking and Wealth Management, Asset Management, Global Private Banking, Insurance, and Chief Operating Office.

We are currently seeking an experienced professional to join our team in the role of Credit Control Services Management Information (CCS MI) and Analytics Staff officer.

### Principal Responsibilities

- To conduct Data Analytics to support the Collections & Underwriting Services (UWS) business activities and risk management activities.
- Handle data analytics projects for both collections & UWS business activities.
- Use of data from Bank's systems as well as external sources to further enhance business forecasts, customer trends, statistical analyses, and risk mitigation.
- Provide analytics insights to stakeholders in decision making and problem solving.
- Leverage current and emerging data and analytical techniques, visualization tools to address business challenges in an actionable way.
- Build outcome driven Visualizations and Metrics that unlock the value of data through storytelling.

### Requirements

- Experience in data management and analytics would be an added advantage.
- Strong creativity and curiosity on identifying the root cause of the issues and think out of the box with creative ideas.
- Excellent problem-solving skills underpinned by a customer centricity mindset.
- Knowledge on SAS, SQL, different scripting languages and databases would be an added advantage.
- Advanced Excel knowledge and Visual Basic for Applications.
- Strong analytical, communication, lateral thinking, influencing and interpersonal skills.
- Ability to work in a team-oriented environment and effectively influence and communicate across various business lines at different levels within the organization.

When applying please submit a full resume.

You'll achieve more at HSBC.

HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.