

Job Advert Details

Some careers have more impact than others.

If you're looking for a role where you can continue to make an impression, take the next step at HSBC where your contributions will always be valued.

Operations, Services and Technology is a pivotal part of the Group, providing essential operational and technical support to our global businesses and helping improve customer service and efficiency. Operations, Services and Technology combines global expertise and technology to help keep us ahead of the competition.

We are currently seeking an experienced professional to join our team in the role of Manager Operational Management.

Principal Responsibilities

- Provide robust financial planning, management, tracking and reporting for Digital Business Services (DBS) in liaison with Global/Regional/Country Finance.
- Project management and execution of global/ regional or locally driven projects in accordance with Global/ Regional/ country requirements and regulatory requirements (as applicable) and ensuring timely delivery.
- Drive automation, digitization and streamlining activities, with the objective of driving continuous improvement.
- Support in developing and executing communication plans for Digital Business Services.
- Support the development and implementation of people strategies.
- Assist in the implementation and execution of Group/ Regional/ Country Chief Operating Officer strategic actions.
- Preparation of Management Information and dashboards for Digital Business Services.

Requirements

- Strong financial background with academic/ professional qualification in Finance (qualified accountant/ CIMA/ ACCA/ CFA or equivalent 2) Possess a degree preferably in Engineering, Science, Finance, Management or a MBA.
- High standard of analytical skills.
- Prior experience in project / program management.
- Proficiency in programming languages with exposure to relevant data visualization tools will be an added advantage. Ex: Python, SQL, VBA, PowerBI.
- Ability to work under pressure in an agile environment.
- Quick learner and ability to work independently with minimum supervision.
- Critical thinking and problem-solving ability.
- Excellent communication skills (both verbal and written) including presentation skills.
- Proficiency in MS Office applications including advanced Microsoft PowerPoint skills.

When applying, please submit a full resume.

You'll achieve more at HSBC.

HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working, and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.