

## Job Advert Details

Some careers have more impact than others.

If you're looking for a role where you can continue to make an impression, take the next step at HSBC where your contributions will always be valued.

Operations, Services and Technology is a pivotal part of the Group, providing essential operational and technical support to our global businesses and helping improve customer service and efficiency. Operations, Services and Technology combines global expertise and technology to help keep us ahead of the competition.

We are currently seeking an experienced professional to join our team in the role of Application Development and Management Manager.

### Principal Responsibilities

- Ensure the most cost-effective IT project propositions are presented to the business, enabling the business to take informed decisions on solutions meeting their requirements.
- Resolve system issues by working closely with software engineering and IT teams to prevent business impacts and provide effective problem management to prevent issue reoccurrence.
- Co-coordinate the availability of test systems, defining test strategy, plans and scripts for integration testing of systems including the first line support for test defects.
- Disciplined approach to requirements analysis with excellent knowledge of structured analytical techniques including group standards to document functional & non-functional requirements.
- Provide support and consultancy services to Business Product Managers covering pre-sales consultancy, new proposition definition, and assessing viability of new requests through providing options for medium or large-scale propositions.
- Ensure highest quality for all delivered projects to protect against major issues causing impacts after system deployments meaning zero business operation/risk impacts.
- Seek opportunities to make the business processes more effective and efficient across business lines and regions.
- Proven subject matter expert to provide AS400 based application solutions specially in Payments and regulatory reporting applications.

### Requirements

- Minimum 5 years of experience in AS400 /iSeries/RPG.
- Minimum 4 to 5 years of Banking industry experience.
- Bachelor's degree from a public/private university or equivalent qualification, preferably with an IT background.
- Experience in regulatory reporting and payment application development.
- Experience in working with real time platforms and Banking application preferred.
- Experience and understanding of SDLC and Agile Development methodologies.
- Proven ability to be flexible and cooperative whilst in pressurized situations
- Excellent understanding of how technology adds value to the business proposition and ultimately the end customer, both internal and external

When applying, please submit a full resume.

You'll achieve more at HSBC.

HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working, and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.