



Executive / Junior Executive - Branch Operations Branch Monitoring Department

DO YOU EMBRACE
PERSEVERANCE, DISPLAY
RESILIENCE, AND BELIEVE THAT
COLLECTIVELY

we can foster growth and progress together?



You should ideally;

- possess a full /part professional qualification acceptable to the bank
- possess a minimum of 08 years of banking experience
- have excellent interpersonal and communication skills

Your main responsibilities will be as follows;

- monitoring of branch network in order to identify operational deviations/lapses and acting as a medium that communicates the right practices as per the operational guidelines
- provide operational guidance and implement precautions/ proactive measures to ensure high operational performance at branches
- perform routine branch visits to ensure operational guidelines adherence
- preparation and circulation of operations alerts to the Branch Network
- handling special projects and system implementations/ improvements
- identifying pain points for branch/ operational performance and work with SIG/ IT for solutions/improvements

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by 13 January 2025.

Chief Human Resources Officer, DFCC Bank PLC, 73/5, Galle Road, Colombo 03