

ASSOCIATE SYSTEM ANALYST BRANCH NETWORK MANAGEMENT

The job holder will be responsible for to assist the line management in up-keeping of the core banking related and other affiliated system requirements of the branch network and assist in designing user friendly interfaces to drive customer service and operations smoothly through core banking and other affiliated systems whilst maintaining operational controls and adhering to CBSL guidelines, internal policies & guidelines of the Bank

THE JOB

- Review core banking and other affiliated system requirements & operational procedures periodically, based on practical concerns identified in the front lines, changes in organization structure, technology, etc. and provide recommendations to the System Analyst and Development Officer – BNM on the system modifications / changes.
- Ensure effective support to business lines through operational excellence.
- Research business problems and create models which help to analyze the business issues.
- Collate data, gather requirements, analyze data and provide recommendations to the business line to improve systems, process of branch network.
- Analyze and suggest alternative system workflows that helps improve the quality, time & cost without compromising on risk and regulatory compliance and assist developing same.
- Prepare test cases and conduct UAT for new products & projects / live issues / changes to existing systems.
- Provide support in handling / resolving core banking and other affiliated system related issues relevant to Branch Network Management.

THE PERSON

- Fully/part qualified in Banking /CIMA/Chartered.
- Possess around 4 years of banking experience.
- Thorough understanding of MS Office Package & Power BI.
- Excellent in Communication & Co-ordination and multi-tasking skills.
- Should have Analytical & Computational thinking skills.

The position is at Junior Executive level.

Please login to <https://www.ndbbank.com/careers> to apply on or before 28th March 2025.

We will correspond only with the shortlisted applicants

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Vice President Human Resources